

Glossary of Terms: RunBuggy Hitch

Roles

Admin – The main person who oversees an entire Hitch instance.

Customer/Rooftop/Dealer – A single location that's usually part of a larger Auction company.

Broker – A transport company *known as a broker* that oversees another transport company (subcontractor) and assigns some of their orders to that subcontracting company.

Driver – The person who picks up, drives, and delivers vehicles for a transport company.

Payer – The person or company that pays for a vehicle transport.

Shipper – The person or company that requests vehicles to be moved.

Transporter – A company that moves vehicles and manages drivers.

User – Anyone that has any type of account within a Hitch instance.

View Config Admin – A Hitch administrator role that allows a person to change [Company Configuration settings](#) that impact all users.

Terms

BOL – Bill of Lading, a document created by the transport company as a shipment receipt.

Bidding - A [Company Configuration setting](#) that allows transporters to bid on orders (as opposed to being assigned orders for a set price by the shipper).

Gate Pass – A document that allows entry to a lot for the transport driver to pick up or deliver vehicles.

Hitch – RunBuggy's Transportation Management System (TMS).

Payout – The portion of a transport price that is paid to the transport company and/or driver.

RDK – Runs, drives, keys.

S-Order (Shipper Order) – A request to move vehicles. Can be put on a single truck or split between multiple trucks. Each Shipper Order can contain one or many Transportation Orders.

TMS – Transportation Management System. RunBuggy's TMS is called Hitch.

TH-Order (Transportation Hitch Order) - In Hitch, a whole load on a truck (can combine vehicles from different Shipper Orders). Each Transportation Hitch Order can contain one or many Vehicle Transfer Orders (VTO).

T-Order (Transportation Order) - In RunBuggy Marketplace, a whole load on a truck (can combine vehicles from different Shipper Orders). Each Transportation Order can contain one or many Vehicle Transfer Orders (VTO).

Tow – When creating an order, “tow” designates a non-operational vehicle that requires special transport/must be loaded with assistance.

VTO (Vehicle Transfer Order) - A single vehicle. Each VIN/Vehicle will have its own order number.

YMM – Year, make and model.